

EP20EOa – CULTURE OF SAFETY

AMBULATORY NURSE SENSITIVE QUALITY INDICATORS: FALLS WITH INJURY

Provide three nurse-sensitive clinical quality indicators for all eligible ambulatory care settings. Data provided must reflect the most recent eight consecutive and complete quarters of ambulatory setting graphed data to demonstrate outperformance of the benchmark provided by the vendor's national database or at the highest available level.

- *Include a narrative describing how the selected nurse-sensitive clinical quality indicators are nurse sensitive in the organization.*
- *Include a narrative describing the benchmark used, including national benchmarks.*

NewYork-Presbyterian/Columbia University Irving Medical Center (NYP/Columbia) contributes nursing sensitive indicator (NSI) data for falls with injury per 1,000 patient visits/cases from eligible ambulatory units every quarter to the Press Ganey® National Database for Nursing Quality Indicators (NDNQI®). Patient falls with injury is considered a nursing sensitive indicator in the ambulatory care setting because nurses are responsible for assessing the patients' ability to safely ambulate on the unit, implement fall prevention techniques, and provide fall prevention education to patients and families.

Data are reported for the most current, consecutive, and complete eight calendar quarters for which a benchmark is available (3Q Calendar Year 2021 -- 2Q Calendar Year 2023). All NYP/Columbia ambulatory units are compared nationally to the NDNQI® Bed Size ≥ 500; Academic Medical Centers (BS-AMC) mean. The BS-AMC benchmark in the NDNQI® database is a national level peer group of Academic Medical Centers (AMC) with a Bed Size of 500+ beds. NYP/Columbia is a 500+ beds AMC and part of this benchmarking peer group.

Unit-level outperformance data for Falls with Injury are summarized in the table below. The national benchmarks used for comparison are reported in the table and on the

graphs. Overall, 16 out of 18 eligible ambulatory units outperformed the NDNQI® national level BS-AMC mean benchmark for Falls with Injury.

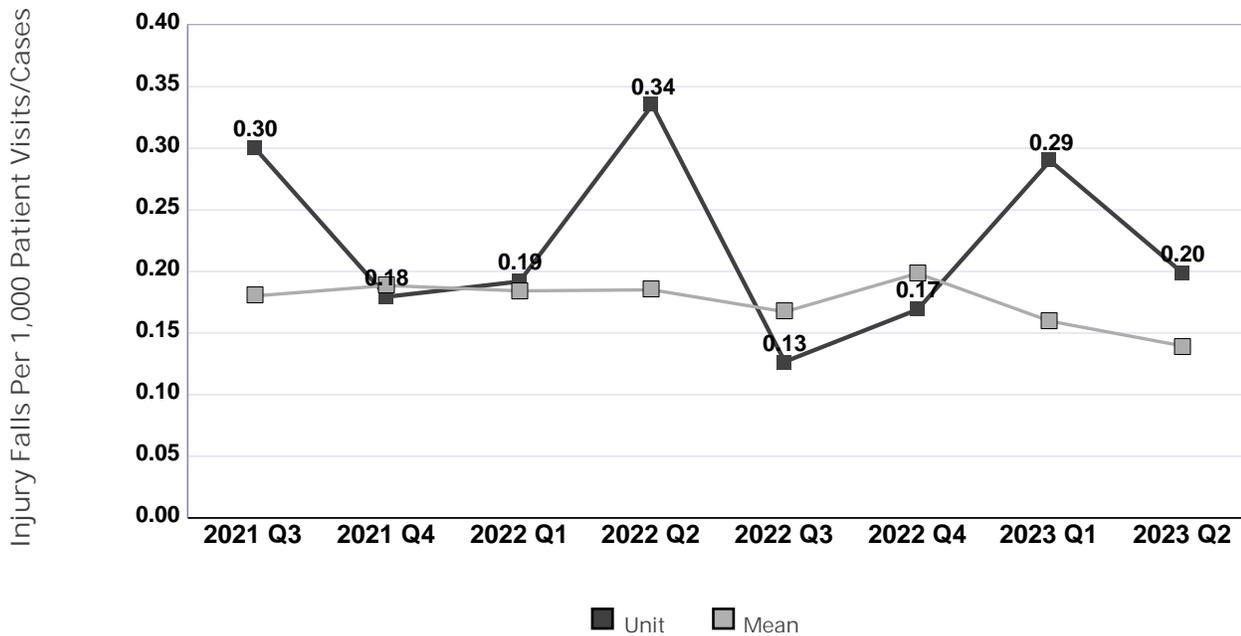
NewYork-Presbyterian/Columbia University Irving Medical Center (NYP/Columbia) Nursing Sensitive Indicator Falls with Injury Performance Summary NDNQI Reporting Ambulatory Units 3Q Calendar Year 2021 to 2Q Calendar Year 2023			
Serial #	DDCT/NDNQI Unit Name	Benchmark	Falls with Injury
1	ED (606045-46-48)	BS-AMC	N
2	ED-CPEP (606501/606045)	BS-AMC	Y
3	Cath Lab (606101)	BS-AMC	Y
4	Cystoscopy (605340)	BS-AMC	Y
5	Dialysis Unit (MB1/PH4-605721)	BS-AMC	Y
6	Endoscopy (606929)	BS-AMC	Y
7	EP Lab (606104)	BS-AMC	Y
8	Gamma Knife (606628)	BS-AMC	Y
9	Infusion Center (606544)	BS-AMC	N
10	Infusion Unit (606747)	BS-AMC	Y
11	IR/INR-Radiology (606209, 250)	BS-AMC	Y
12	PlasmaPheresis Unit (606118)	BS-AMC	Y
13	Radiation Oncology (606246)	BS-AMC	Y
14	Radiology (606202)	BS-AMC	Y
15	Research Infusion Center (606546)	BS-AMC	Y
16	Amb. Surg/PACU (MB3,4-605325)	BS-AMC	Y
17	Eye Inst. OR (4FL-605336)	BS-AMC	Y
18	APEX (606914)	BS-AMC	Y
Units Outperforming NDNQI Benchmark in ≥ 5 Quarters			16/18
Outperforming the NDNQI® benchmarks = Y			
At or below NDNQI® benchmarks = N			

EP20EOa.1—NYP Columbia Ambulatory Falls with Injury Graphs

NewYork-Presbyterian Hospital / Columbia University Medical Center

Compared by: Bed Size by Teaching
 Peer Group: Bed Size >= 500; Academic Medical Centers
 Unit Type: ED-Greater than 80,000 Annual Visits
 Unit: ED (606045-46-48)
 Measure: Injury Falls Per 1,000 Patient Visits/Cases

Measure Compared to Mean



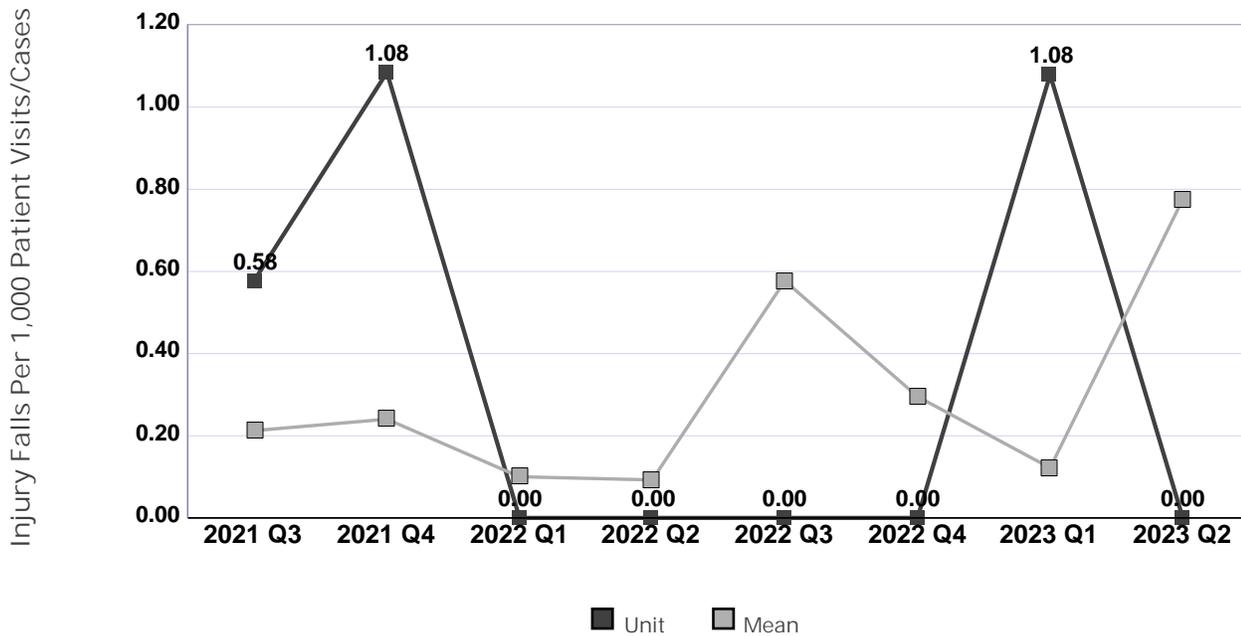
Quarter	2021 Q3	2021 Q4	2022 Q1	2022 Q2	2022 Q3	2022 Q4	2023 Q1	2023 Q2
Unit	0.30	0.18	0.19	0.34	0.13	0.17	0.29	0.20
NDNQI- Bed Size >= 500; Academic Medical Centers-Mean	0.18	0.19	0.18	0.19	0.17	0.20	0.16	0.14

If the number of units or hospitals is less than five, comparison data are suppressed to maintain confidentiality. If the number of units or hospitals is less than 20, comparison data may vary substantially over the time period and should be used with caution. For additional information, please refer to NDNQI reference documents.

NewYork-Presbyterian Hospital / Columbia University Medical Center

Compared by: Bed Size by Teaching
 Peer Group: Bed Size >= 500; Academic Medical Centers
 Unit Type: ED-Less than 10,000 Annual Visits
 Unit: ED-CPEP (606045)
 Measure: Injury Falls Per 1,000 Patient Visits/Cases

Measure Compared to Mean



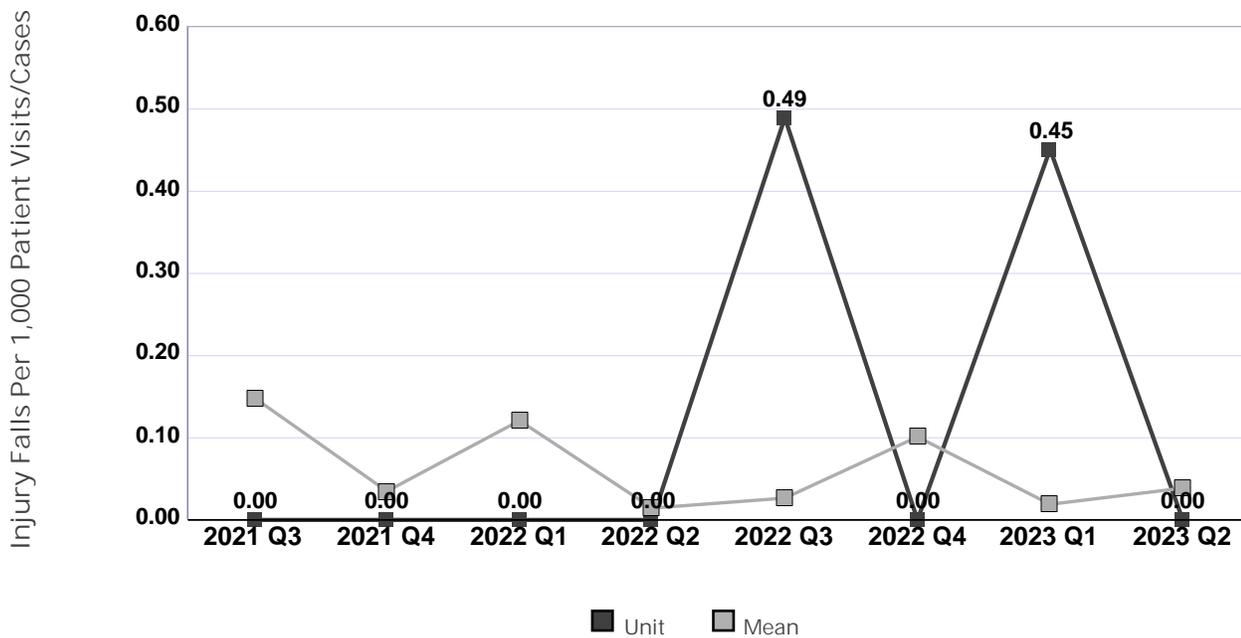
Quarter	2021 Q3	2021 Q4	2022 Q1	2022 Q2	2022 Q3	2022 Q4	2023 Q1	2023 Q2
Unit	0.58	1.08	0.00	0.00	0.00	0.00	1.08	0.00
NDNQI- Bed Size >= 500; Academic Medical Centers-Mean	0.21	0.24	0.10	0.09	0.58	0.30	0.12	0.78

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NewYork-Presbyterian Hospital / Columbia University Medical Center

Compared by: Bed Size by Teaching
 Peer Group: Bed Size >= 500; Academic Medical Centers
 Unit Type: Interventional Cardiology/Radiology
 Unit: Cath Lab (606101)
 Measure: Injury Falls Per 1,000 Patient Visits/Cases

Measure Compared to Mean



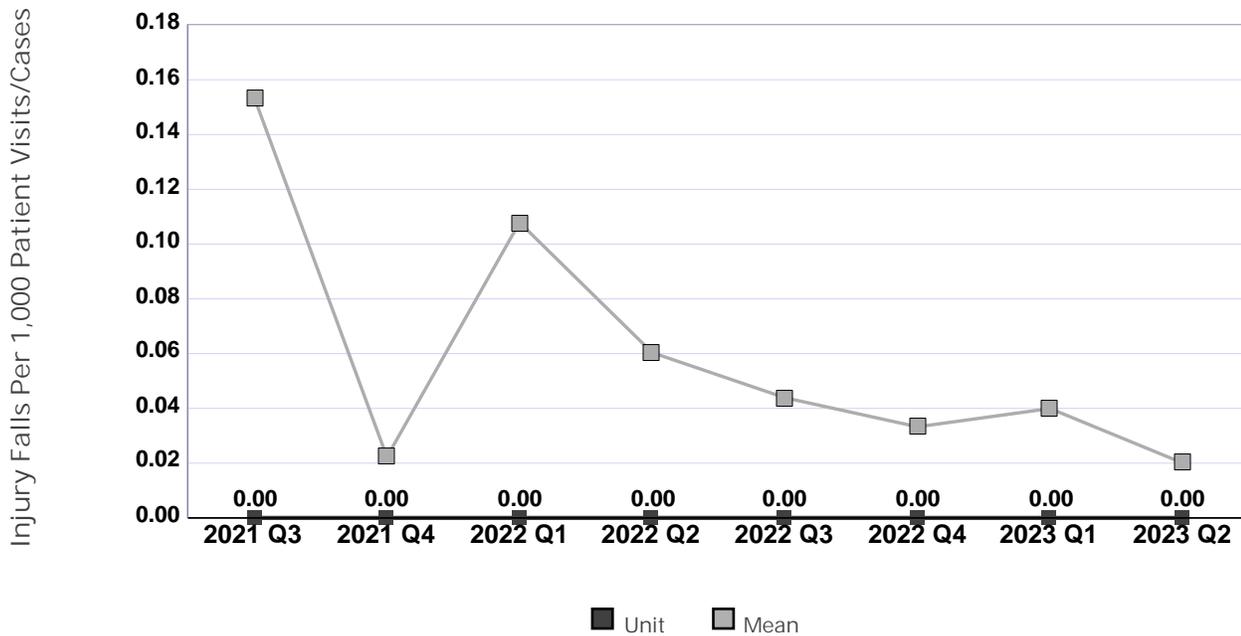
Quarter	2021 Q3	2021 Q4	2022 Q1	2022 Q2	2022 Q3	2022 Q4	2023 Q1	2023 Q2
Unit	0.00	0.00	0.00	0.00	0.49	0.00	0.45	0.00
NDNQI- Bed Size >= 500; Academic Medical Centers-Mean	0.15	0.03	0.12	0.01	0.03	0.10	0.02	0.04

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NewYork-Presbyterian Hospital / Columbia University Medical Center

Compared by: Bed Size by Teaching
 Peer Group: Bed Size >= 500; Academic Medical Centers
 Unit Type: Procedural Unit
 Unit: Cystoscopy (605340)
 Measure: Injury Falls Per 1,000 Patient Visits/Cases

Measure Compared to Mean



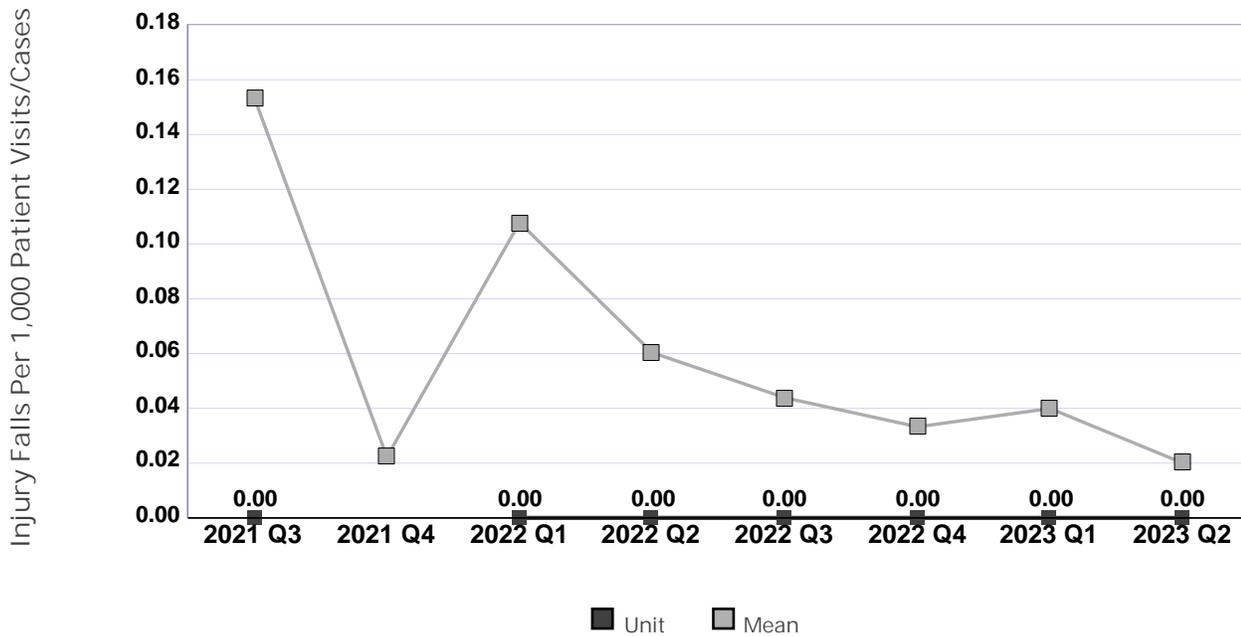
Quarter	2021 Q3	2021 Q4	2022 Q1	2022 Q2	2022 Q3	2022 Q4	2023 Q1	2023 Q2
Unit	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
NDNQI- Bed Size >= 500; Academic Medical Centers-Mean	0.15	0.02	0.11	0.06	0.04	0.03	0.04	0.02

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NewYork-Presbyterian Hospital / Columbia University Medical Center

Compared by: Bed Size by Teaching
 Peer Group: Bed Size >= 500; Academic Medical Centers
 Unit Type: Procedural Unit
 Unit: Dialysis Unit (PH4-605721)
 Measure: Injury Falls Per 1,000 Patient Visits/Cases

Measure Compared to Mean



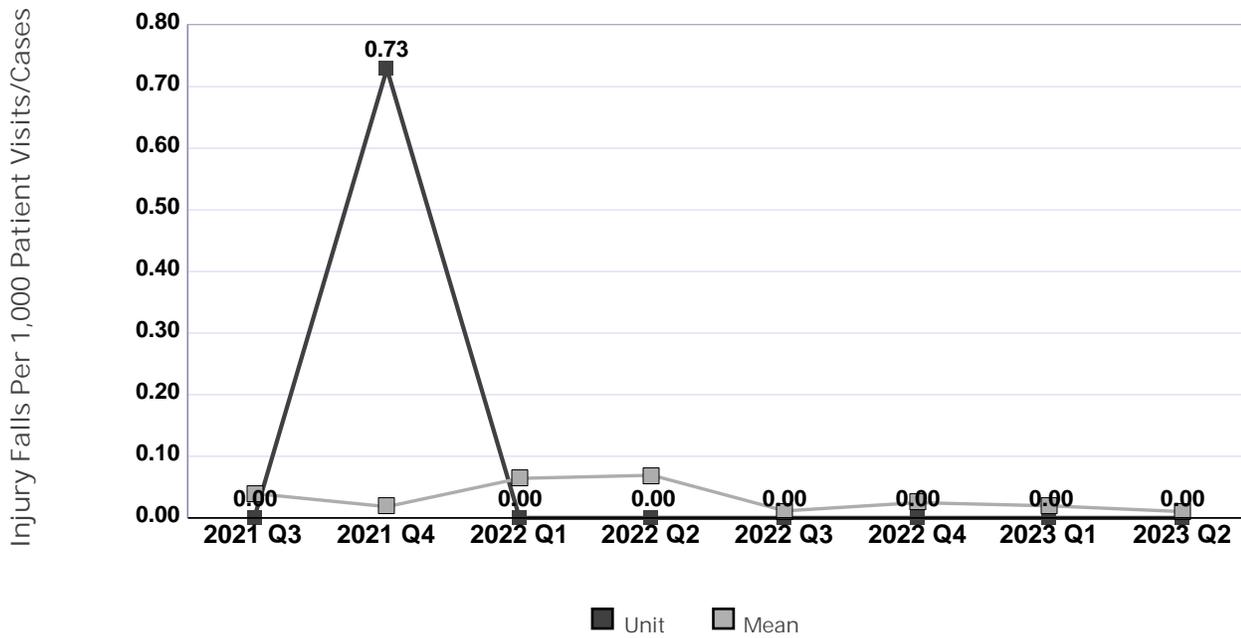
Quarter	2021 Q3	2021 Q4	2022 Q1	2022 Q2	2022 Q3	2022 Q4	2023 Q1	2023 Q2
Unit	0.00	No Data	0.00	0.00	0.00	0.00	0.00	0.00
NDNQI- Bed Size >= 500; Academic Medical Centers-Mean	0.15	0.02	0.11	0.06	0.04	0.03	0.04	0.02

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NewYork-Presbyterian Hospital / Columbia University Medical Center

Compared by: Bed Size by Teaching
 Peer Group: Bed Size >= 500; Academic Medical Centers
 Unit Type: Endoscopy
 Unit: Endoscopy (606929)
 Measure: Injury Falls Per 1,000 Patient Visits/Cases

Measure Compared to Mean



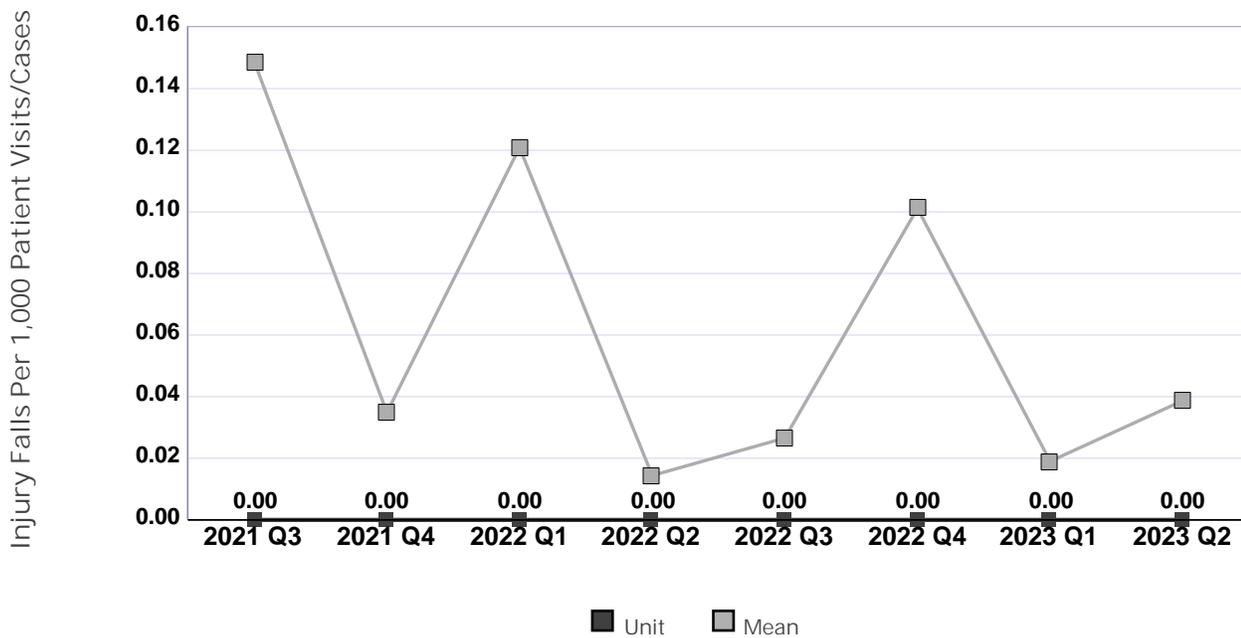
Quarter	2021 Q3	2021 Q4	2022 Q1	2022 Q2	2022 Q3	2022 Q4	2023 Q1	2023 Q2
Unit	0.00	0.73	0.00	0.00	0.00	0.00	0.00	0.00
NDNQI- Bed Size >= 500; Academic Medical Centers-Mean	0.04	0.02	0.06	0.07	0.01	0.02	0.02	0.01

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NewYork-Presbyterian Hospital / Columbia University Medical Center

Compared by: Bed Size by Teaching
 Peer Group: Bed Size >= 500; Academic Medical Centers
 Unit Type: Interventional Cardiology/Radiology
 Unit: EP Lab (606104)
 Measure: Injury Falls Per 1,000 Patient Visits/Cases

Measure Compared to Mean



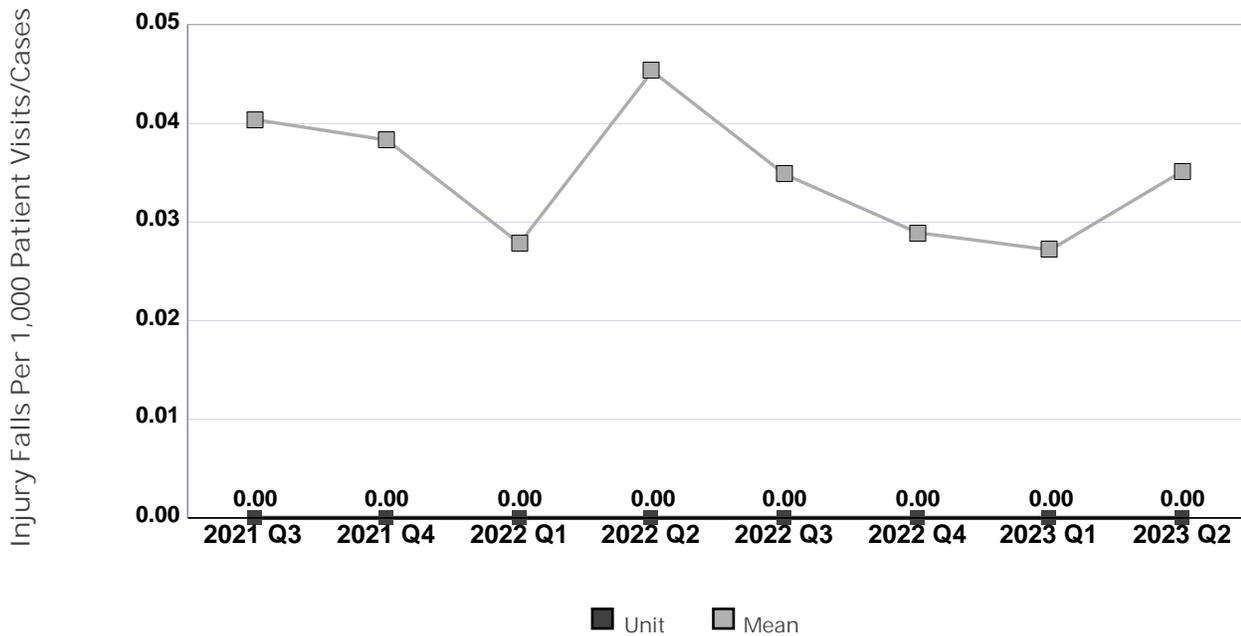
Quarter	2021 Q3	2021 Q4	2022 Q1	2022 Q2	2022 Q3	2022 Q4	2023 Q1	2023 Q2
Unit	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
NDNQI- Bed Size >= 500; Academic Medical Centers-Mean	0.15	0.03	0.12	0.01	0.03	0.10	0.02	0.04

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NewYork-Presbyterian Hospital / Columbia University Medical Center

Compared by: Bed Size by Teaching
 Peer Group: Bed Size >= 500; Academic Medical Centers
 Unit Type: Cancer Care
 Unit: Gamma Knife (606628)
 Measure: Injury Falls Per 1,000 Patient Visits/Cases

Measure Compared to Mean



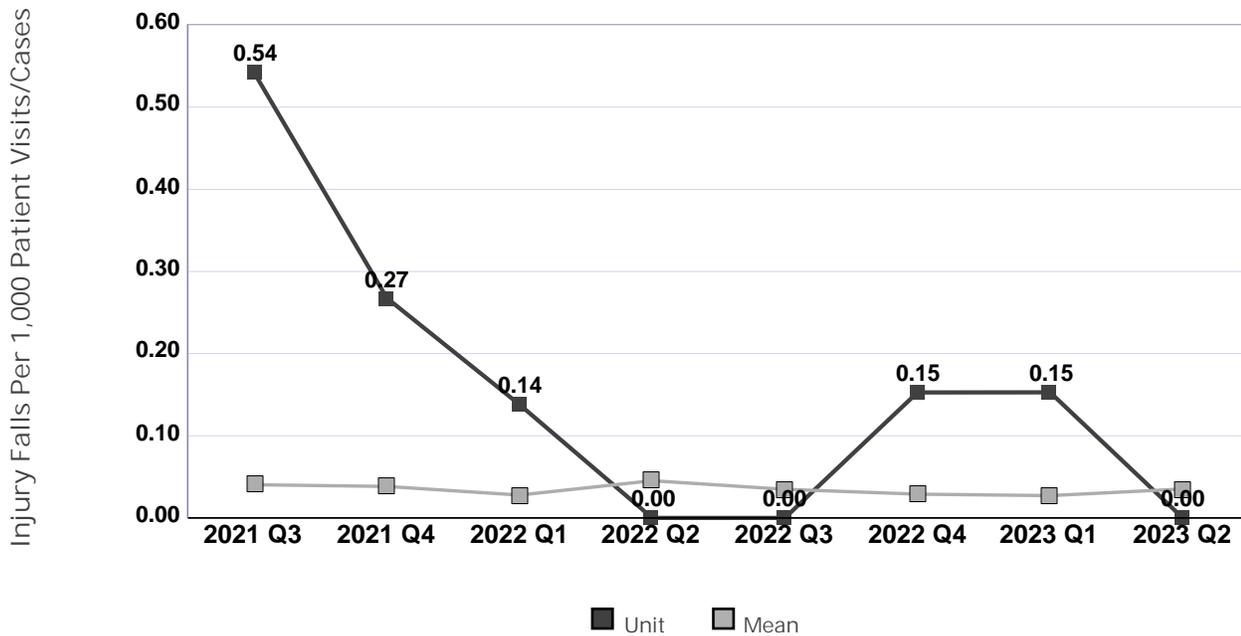
Quarter	2021 Q3	2021 Q4	2022 Q1	2022 Q2	2022 Q3	2022 Q4	2023 Q1	2023 Q2
Unit	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
NDNQI- Bed Size >= 500; Academic Medical Centers-Mean	0.04	0.04	0.03	0.05	0.03	0.03	0.03	0.04

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NewYork-Presbyterian Hospital / Columbia University Medical Center

Compared by: Bed Size by Teaching
 Peer Group: Bed Size >= 500; Academic Medical Centers
 Unit Type: Cancer Care
 Unit: Infusion Center (606544)
 Measure: Injury Falls Per 1,000 Patient Visits/Cases

Measure Compared to Mean



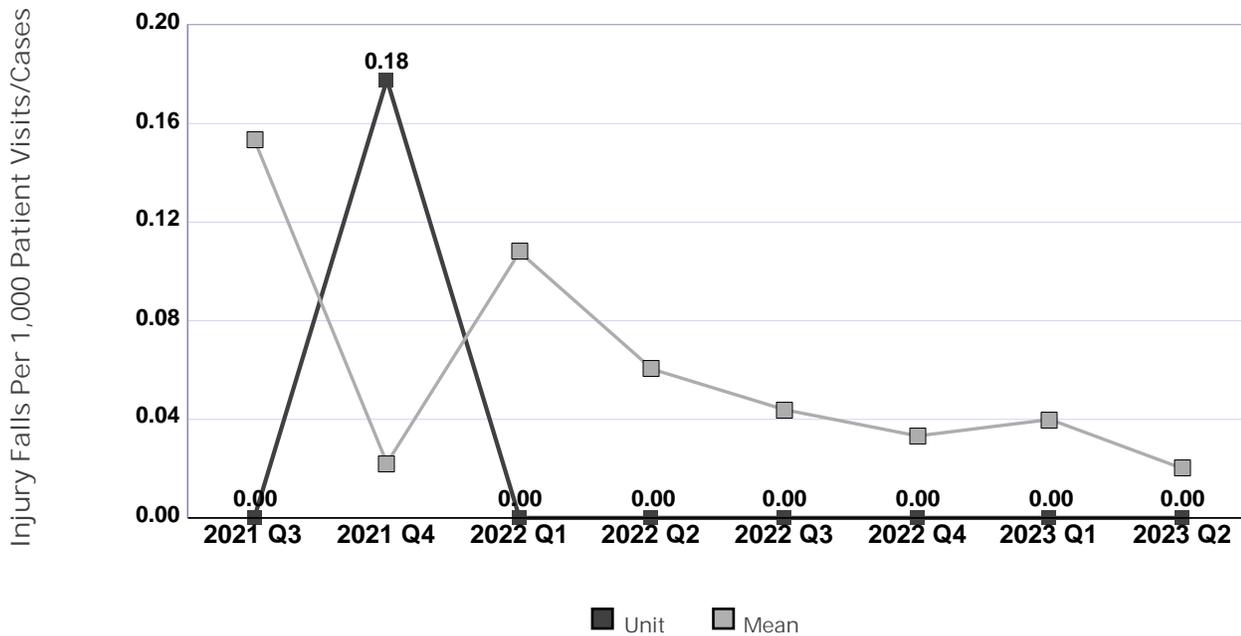
Quarter	2021 Q3	2021 Q4	2022 Q1	2022 Q2	2022 Q3	2022 Q4	2023 Q1	2023 Q2
Unit	0.54	0.27	0.14	0.00	0.00	0.15	0.15	0.00
NDNQI- Bed Size >= 500; Academic Medical Centers-Mean	0.04	0.04	0.03	0.05	0.03	0.03	0.03	0.04

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NewYork-Presbyterian Hospital / Columbia University Medical Center

Compared by: Bed Size by Teaching
 Peer Group: Bed Size >= 500; Academic Medical Centers
 Unit Type: Procedural Unit
 Unit: Infusion Unit (606747)
 Measure: Injury Falls Per 1,000 Patient Visits/Cases

Measure Compared to Mean



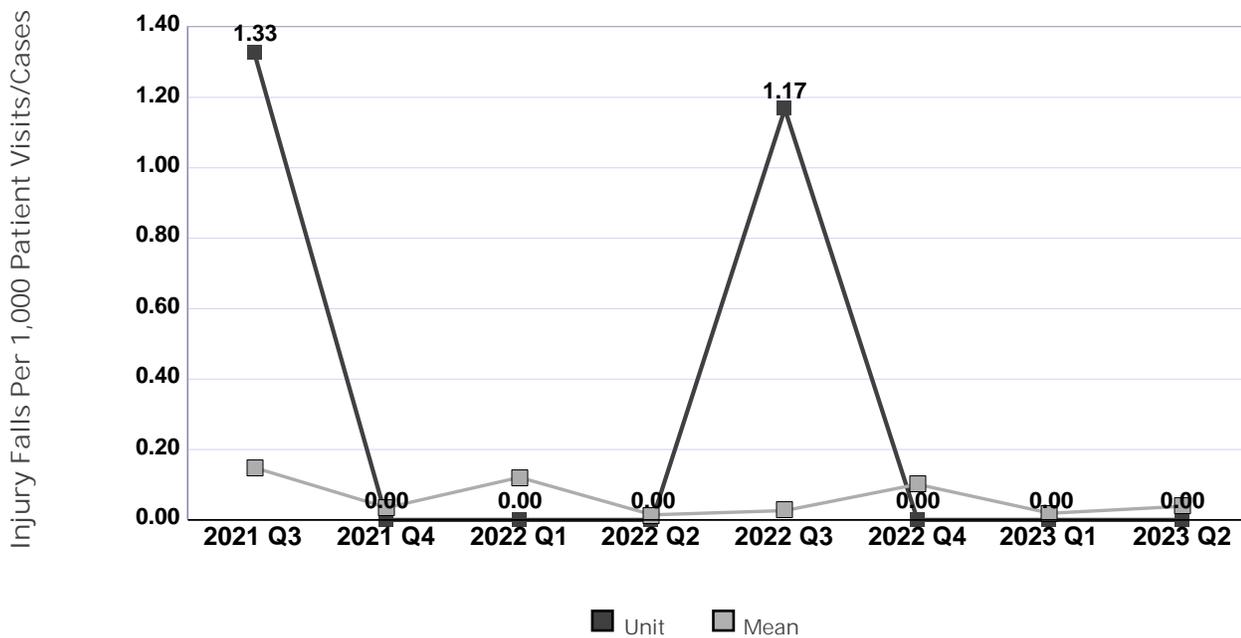
Quarter	2021 Q3	2021 Q4	2022 Q1	2022 Q2	2022 Q3	2022 Q4	2023 Q1	2023 Q2
Unit	0.00	0.18	0.00	0.00	0.00	0.00	0.00	0.00
NDNQI- Bed Size >= 500; Academic Medical Centers-Mean	0.15	0.02	0.11	0.06	0.04	0.03	0.04	0.02

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NewYork-Presbyterian Hospital / Columbia University Medical Center

Compared by: Bed Size by Teaching
 Peer Group: Bed Size >= 500; Academic Medical Centers
 Unit Type: Interventional Cardiology/Radiology
 Unit: IR/INR-Radiology (606209, 250)
 Measure: Injury Falls Per 1,000 Patient Visits/Cases

Measure Compared to Mean



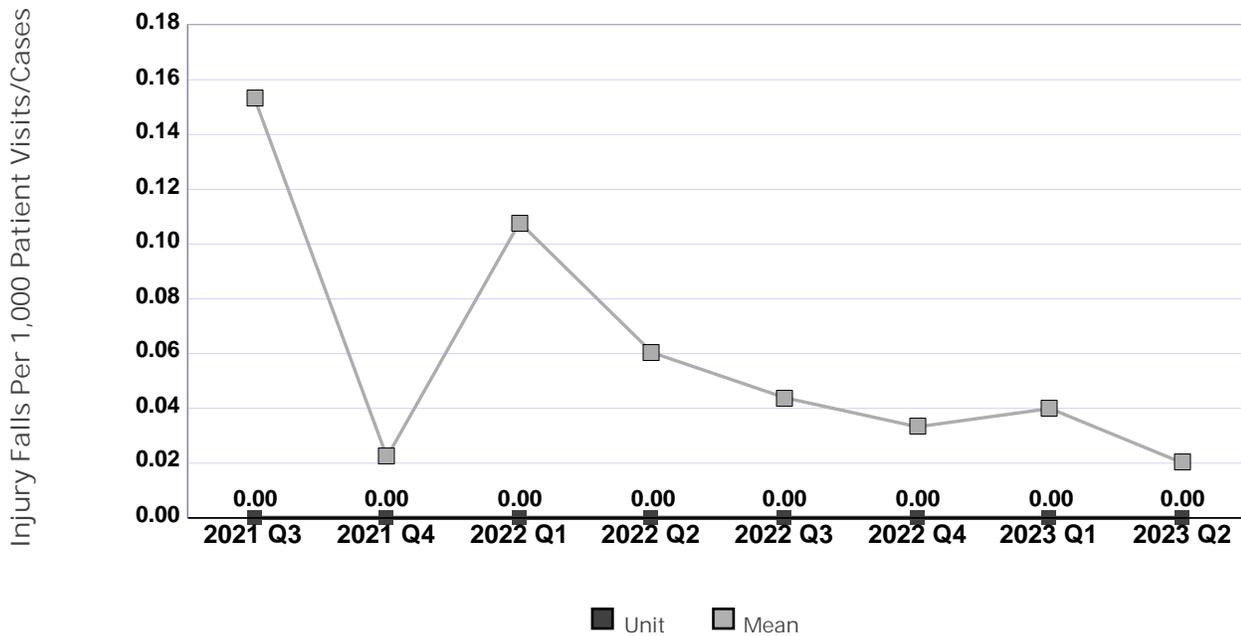
Quarter	2021 Q3	2021 Q4	2022 Q1	2022 Q2	2022 Q3	2022 Q4	2023 Q1	2023 Q2
Unit	1.33	0.00	0.00	0.00	1.17	0.00	0.00	0.00
NDNQI- Bed Size >= 500; Academic Medical Centers-Mean	0.15	0.03	0.12	0.01	0.03	0.10	0.02	0.04

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NewYork-Presbyterian Hospital / Columbia University Medical Center

Compared by: Bed Size by Teaching
 Peer Group: Bed Size >= 500; Academic Medical Centers
 Unit Type: Procedural Unit
 Unit: PlasmaPheresis Unit (606118)
 Measure: Injury Falls Per 1,000 Patient Visits/Cases

Measure Compared to Mean



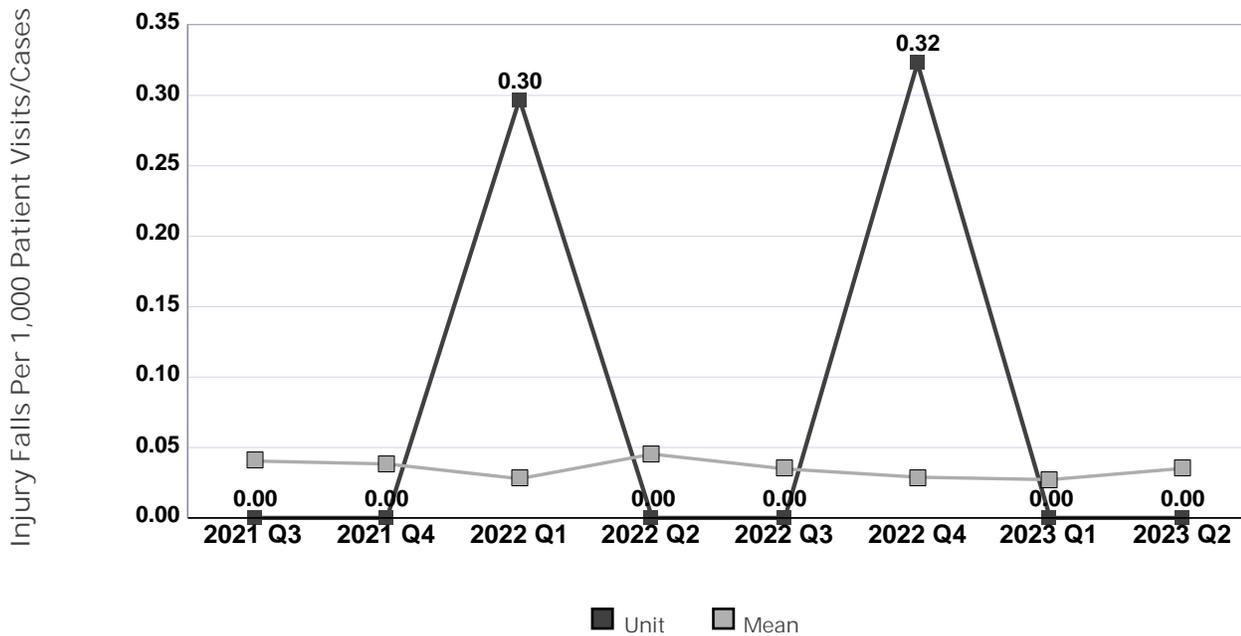
Quarter	2021 Q3	2021 Q4	2022 Q1	2022 Q2	2022 Q3	2022 Q4	2023 Q1	2023 Q2
Unit	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
NDNQI- Bed Size >= 500; Academic Medical Centers-Mean	0.15	0.02	0.11	0.06	0.04	0.03	0.04	0.02

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NewYork-Presbyterian Hospital / Columbia University Medical Center

Compared by: Bed Size by Teaching
 Peer Group: Bed Size >= 500; Academic Medical Centers
 Unit Type: Cancer Care
 Unit: Radiation Oncology (606246)
 Measure: Injury Falls Per 1,000 Patient Visits/Cases

Measure Compared to Mean



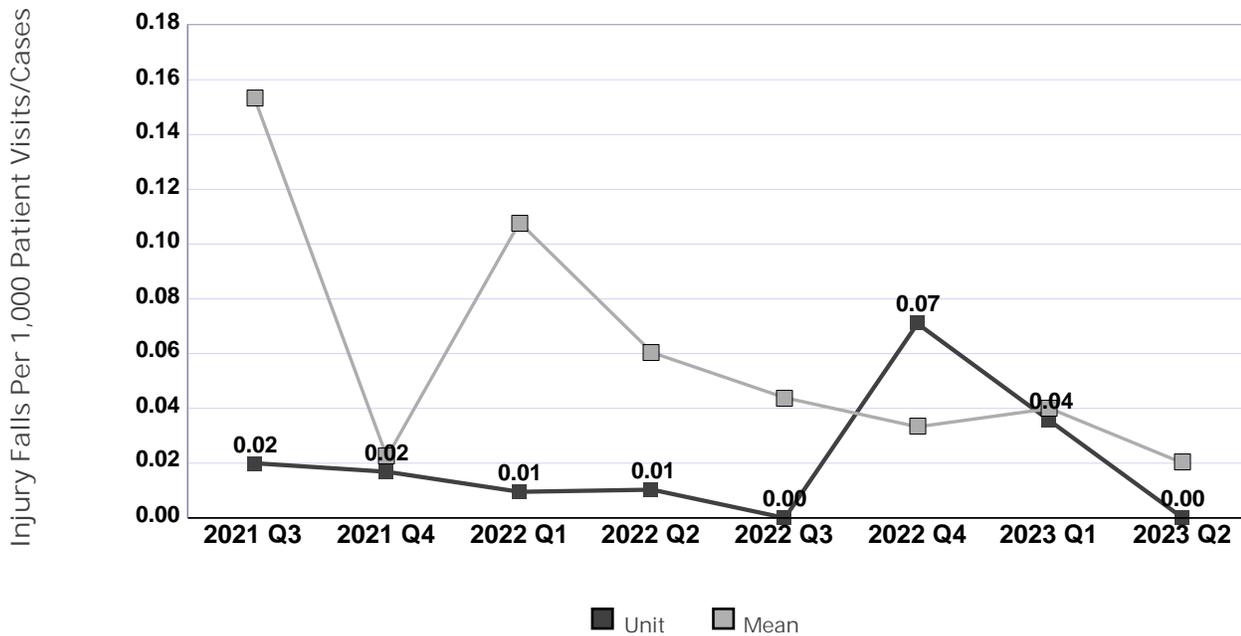
Quarter	2021 Q3	2021 Q4	2022 Q1	2022 Q2	2022 Q3	2022 Q4	2023 Q1	2023 Q2
Unit	0.00	0.00	0.30	0.00	0.00	0.32	0.00	0.00
NDNQI- Bed Size >= 500; Academic Medical Centers-Mean	0.04	0.04	0.03	0.05	0.03	0.03	0.03	0.04

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NewYork-Presbyterian Hospital / Columbia University Medical Center

Compared by: Bed Size by Teaching
 Peer Group: Bed Size >= 500; Academic Medical Centers
 Unit Type: Procedural Unit
 Unit: Radiology (606202)
 Measure: Injury Falls Per 1,000 Patient Visits/Cases

Measure Compared to Mean



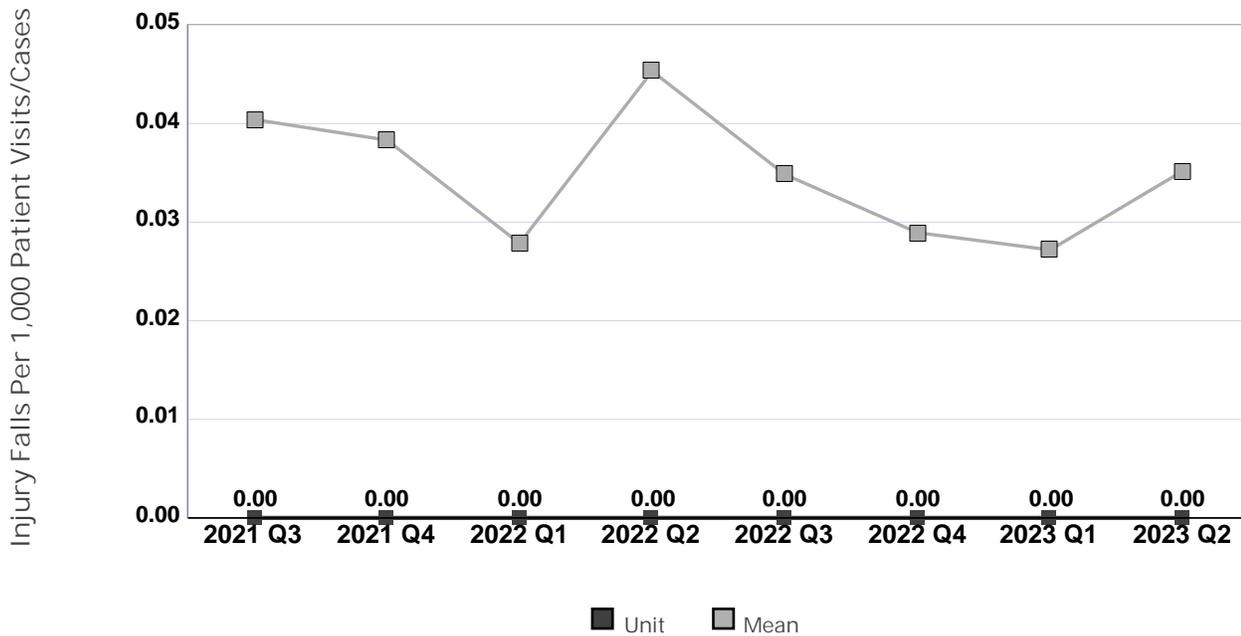
Quarter	2021 Q3	2021 Q4	2022 Q1	2022 Q2	2022 Q3	2022 Q4	2023 Q1	2023 Q2
Unit	0.02	0.02	0.01	0.01	0.00	0.07	0.04	0.00
NDNQI- Bed Size >= 500; Academic Medical Centers-Mean	0.15	0.02	0.11	0.06	0.04	0.03	0.04	0.02

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NewYork-Presbyterian Hospital / Columbia University Medical Center

Compared by: Bed Size by Teaching
 Peer Group: Bed Size >= 500; Academic Medical Centers
 Unit Type: Cancer Care
 Unit: Research Infusion Center (606546)
 Measure: Injury Falls Per 1,000 Patient Visits/Cases

Measure Compared to Mean



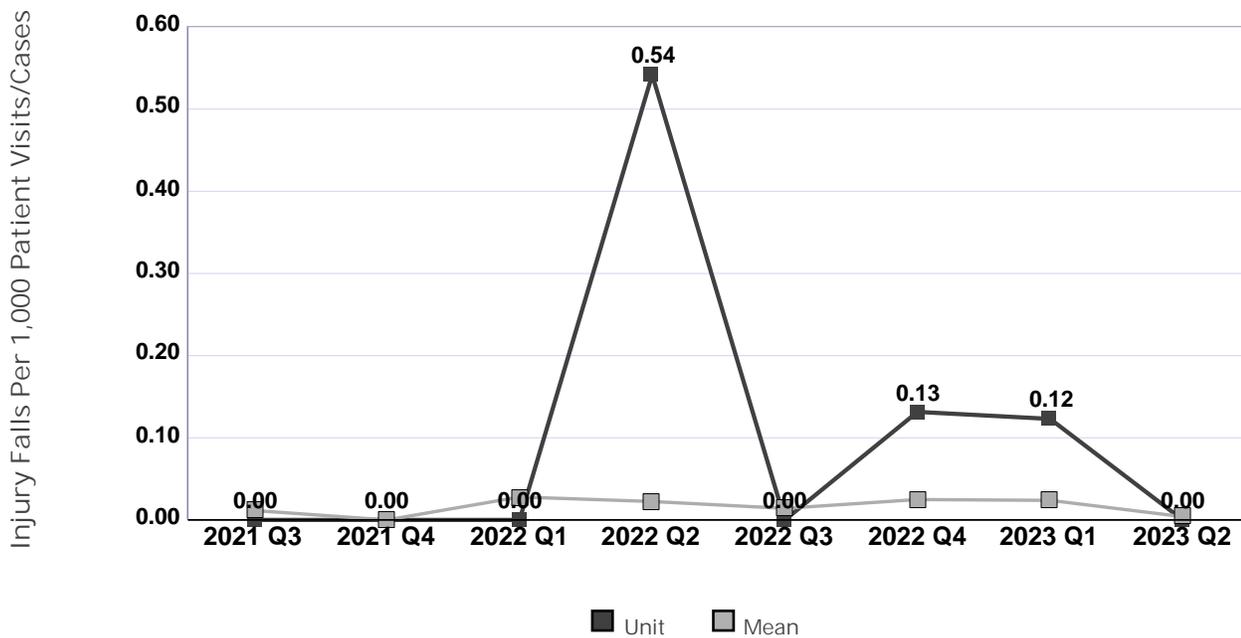
Quarter	2021 Q3	2021 Q4	2022 Q1	2022 Q2	2022 Q3	2022 Q4	2023 Q1	2023 Q2
Unit	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
NDNQI- Bed Size >= 500; Academic Medical Centers-Mean	0.04	0.04	0.03	0.05	0.03	0.03	0.03	0.04

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NewYork-Presbyterian Hospital / Columbia University Medical Center

Compared by: Bed Size by Teaching
 Peer Group: Bed Size >= 500; Academic Medical Centers
 Unit Type: Post-anesthesia care unit
 Unit: PACU (MB3,4-605325)
 Measure: Injury Falls Per 1,000 Patient Visits/Cases

Measure Compared to Mean



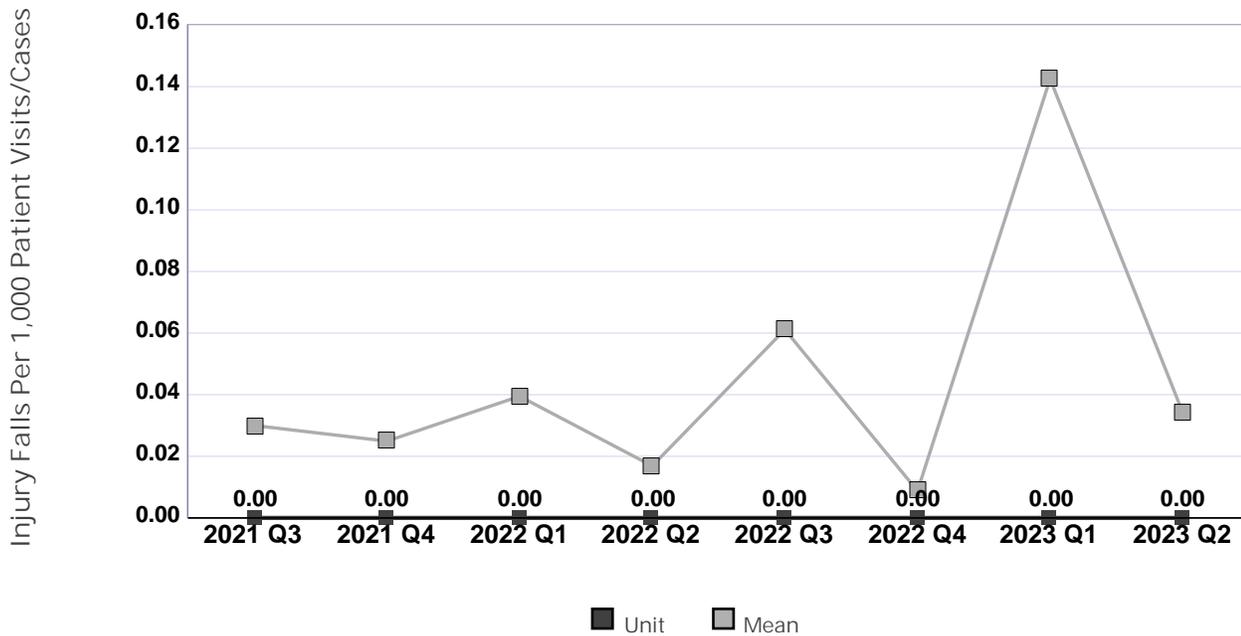
Quarter	2021 Q3	2021 Q4	2022 Q1	2022 Q2	2022 Q3	2022 Q4	2023 Q1	2023 Q2
Unit	0.00	0.00	0.00	0.54	0.00	0.13	0.12	0.00
NDNQI- Bed Size >= 500; Academic Medical Centers-Mean	0.01	0.00	0.03	0.02	0.01	0.02	0.02	0.00

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NewYork-Presbyterian Hospital / Columbia University Medical Center

Compared by: Bed Size by Teaching
 Peer Group: Bed Size >= 500; Academic Medical Centers
 Unit Type: Pre/Postoperative excludes Phase I
 Unit: Eye Inst. OR (4FL-605336)
 Measure: Injury Falls Per 1,000 Patient Visits/Cases

Measure Compared to Mean



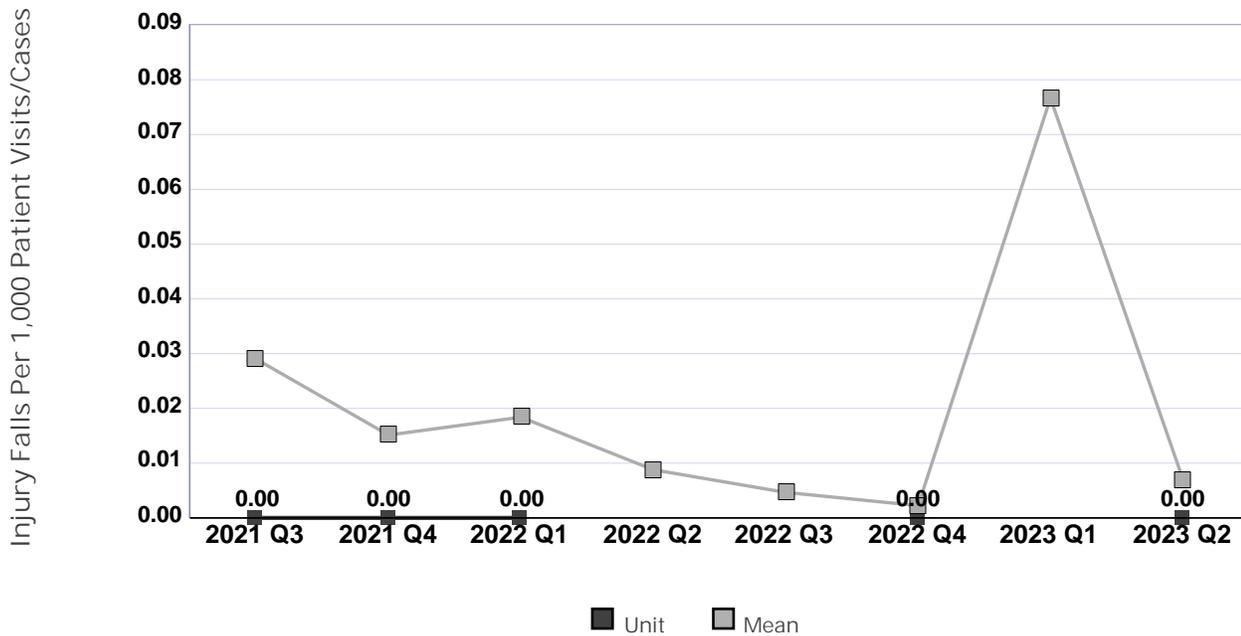
Quarter	2021 Q3	2021 Q4	2022 Q1	2022 Q2	2022 Q3	2022 Q4	2023 Q1	2023 Q2
Unit	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
NDNQI- Bed Size >= 500; Academic Medical Centers-Mean	0.03	0.02	0.04	0.02	0.06	0.01	0.14	0.03

If the number of units or hospitals is less than five, comparison data are suppressed to maintain confidentiality. If the number of units or hospitals is less than 20, comparison data may vary substantially over the time period and should be used with caution. For additional information, please refer to NDNQI reference documents.

NewYork-Presbyterian Hospital / Columbia University Medical Center

Compared by: Bed Size by Teaching
 Peer Group: Bed Size >= 500; Academic Medical Centers
 Unit Type: Pre-op and/or Preadmission Testing
 Unit: APEX (606914)
 Measure: Injury Falls Per 1,000 Patient Visits/Cases

Measure Compared to Mean



Quarter	2021 Q3	2021 Q4	2022 Q1	2022 Q2	2022 Q3	2022 Q4	2023 Q1	2023 Q2
Unit	0.00	0.00	0.00	No Data	No Data	0.00	No Data	0.00
NDNQI- Bed Size >= 500; Academic Medical Centers-Mean	0.03	0.02	0.02	0.01	0.00	0.00	0.08	0.01

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