

EP20EOb – CULTURE OF SAFETY

AMBULATORY NURSE SENSITIVE QUALITY INDICATORS: PATIENT BURNS

Provide three nurse-sensitive clinical quality indicators for all eligible ambulatory care settings. Data provided must reflect the most recent eight consecutive and complete quarters of ambulatory setting graphed data to demonstrate outperformance of the benchmark provided by the vendor's national database or at the highest available level.

- *Include a narrative describing how the selected nurse-sensitive clinical quality indicators are nurse sensitive in the organization.*
- *Include a narrative describing the benchmark used, including national benchmarks.*

NewYork-Presbyterian/Columbia University Irving Medical Center (NYP/Columbia) contributes nursing sensitive indicator (NSI) data for Patient Burns per 1,000 patient visits/cases (Patient Burns) from eligible ambulatory procedural units every quarter to the Press Ganey® National Database for Nursing Quality Indicators (NDNQI®). Patient Burns is considered a nurse-sensitive clinical indicator for NYP/Columbia's ambulatory procedural units and is reported as a rate per 1,000 visits/cases. During surgical procedures, clinical nurses in the ambulatory procedural units are responsible for monitoring the use of warming devices, prep solutions, electrosurgical unit, or laser as part of their nursing practice and preventing scalds, contact, fire, chemical, electrical, or radiation induced burns.

Data are reported for the most current, consecutive, and complete eight calendar quarters for which a benchmark is available (3Q Calendar Year 2021 -- 2Q Calendar Year 2023). All NYP/Columbia ambulatory procedural units are compared nationally to the NDNQI® Bed Size ≥ 500; Academic Medical Centers (BS-AMC) mean. The BS-AMC benchmark in the NDNQI® database is a national level peer group of Academic Medical Centers with a Bed Size of 500+ beds. NYP/Columbia is a 500+ beds AMC and part of this benchmarking peer group.

Unit-level outperformance data for Patient Burns are summarized in the table below. The national benchmarks used for comparison are reported in the table and on the graphs. Overall, 5 out of 5 eligible ambulatory procedural units outperformed the NDNQI® national level BS-AMC mean benchmark for Patient Burns.

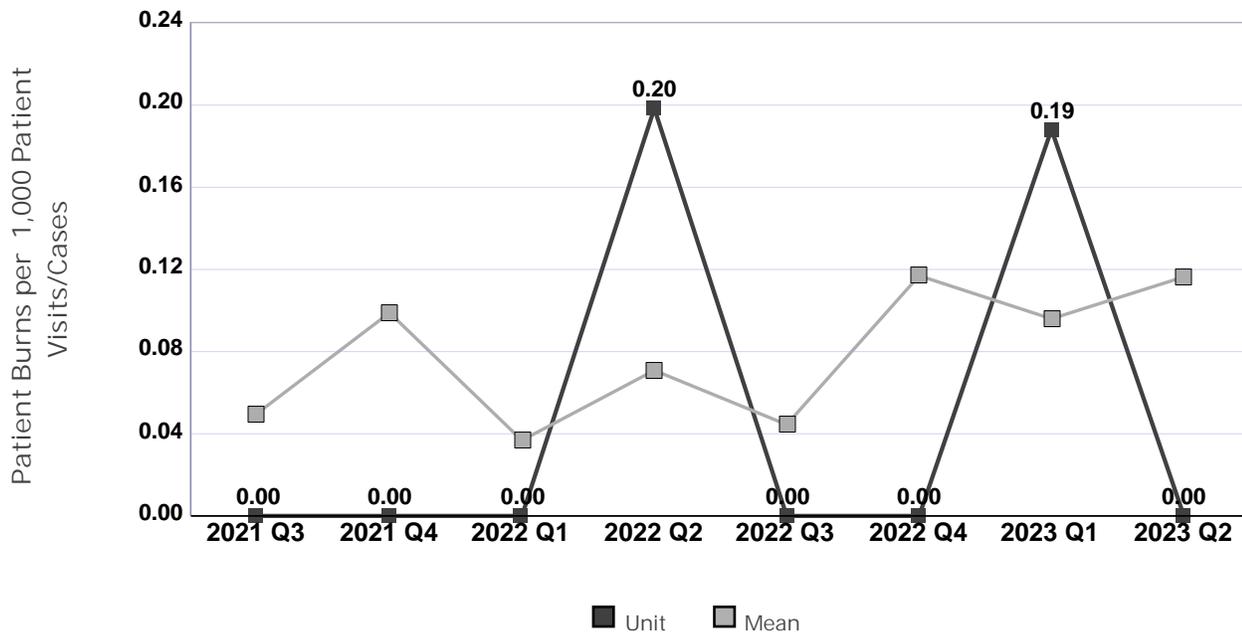
| NewYork-Presbyterian/Columbia University Irving Medical Center (NYP/Columbia) Nursing Sensitive Indicator Patient Burns Performance Summary NDNQI Reporting Ambulatory Procedural Units 3Q Calendar Year 2021 to 2Q Calendar Year 2023 | | | |
|--|--------------------------------|-----------|---------------|
| Serial # | DDCT/NDNQI Unit Name | Benchmark | Patient Burns |
| 1 | OR (MB3,4-605320) | BS-AMC | Y |
| 2 | Cystoscopy (605340) | BS-AMC | Y |
| 3 | Endoscopy (606929) | BS-AMC | Y |
| 4 | Ambulatory Surgery (605325) | BS-AMC | Y |
| 5 | Eye Institute. OR (7FL-605321) | BS-AMC | Y |
| Units Outperforming NDNQI Benchmark in ≥ 5 Quarters | | | 5/5 |
| Outperforming the NDNQI® benchmarks = Y | | | |
| At or below NDNQI® benchmarks = N | | | |

[EP20EOb.1—NYP Columbia Patient Burns Graphs](#)

NewYork-Presbyterian Hospital / Columbia University Medical Center

Compared by: Bed Size by Teaching
 Peer Group: Bed Size >= 500; Academic Medical Centers
 Unit Type: OR-Full service 24/7
 Unit: OR (MB3,4-605320)
 Measure: Patient Burns per 1,000 Patient Visits/Cases

Measure Compared to Mean



| Quarter | 2021 Q3 | 2021 Q4 | 2022 Q1 | 2022 Q2 | 2022 Q3 | 2022 Q4 | 2023 Q1 | 2023 Q2 |
|--|---------|---------|---------|---------|---------|---------|---------|---------|
| Unit | 0.00 | 0.00 | 0.00 | 0.20 | 0.00 | 0.00 | 0.19 | 0.00 |
| NDNQI- Bed Size >= 500; Academic Medical Centers-Mean | 0.05 | 0.10 | 0.04 | 0.07 | 0.04 | 0.12 | 0.10 | 0.12 |

If the number of units or hospitals is less than five, comparison data are suppressed to maintain confidentiality. If the number of units or hospitals is less than 20, comparison data may vary substantially over the time period and should be used with caution. For additional information, please refer to NDNQI reference documents.

NewYork-Presbyterian Hospital / Columbia University Medical Center

Compared by: Bed Size by Teaching

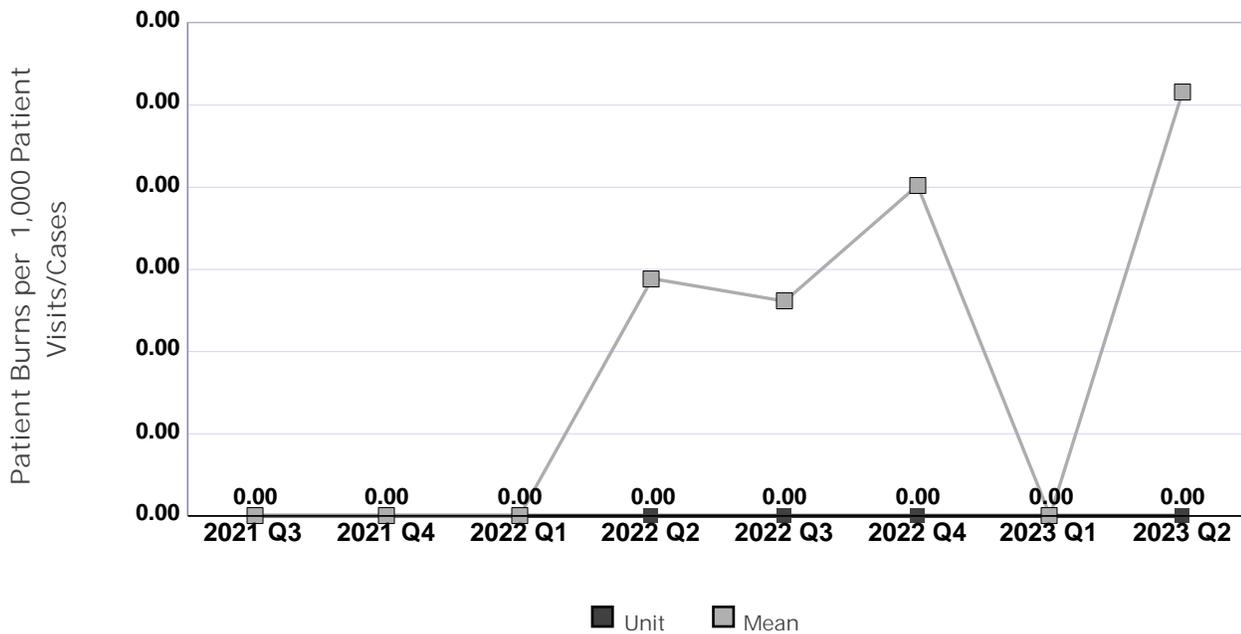
Peer Group: Bed Size >= 500; Academic Medical Centers

Unit Type: Procedural Unit

Unit: Cystoscopy (605340)

Measure: Patient Burns per 1,000 Patient Visits/Cases

Measure Compared to Mean



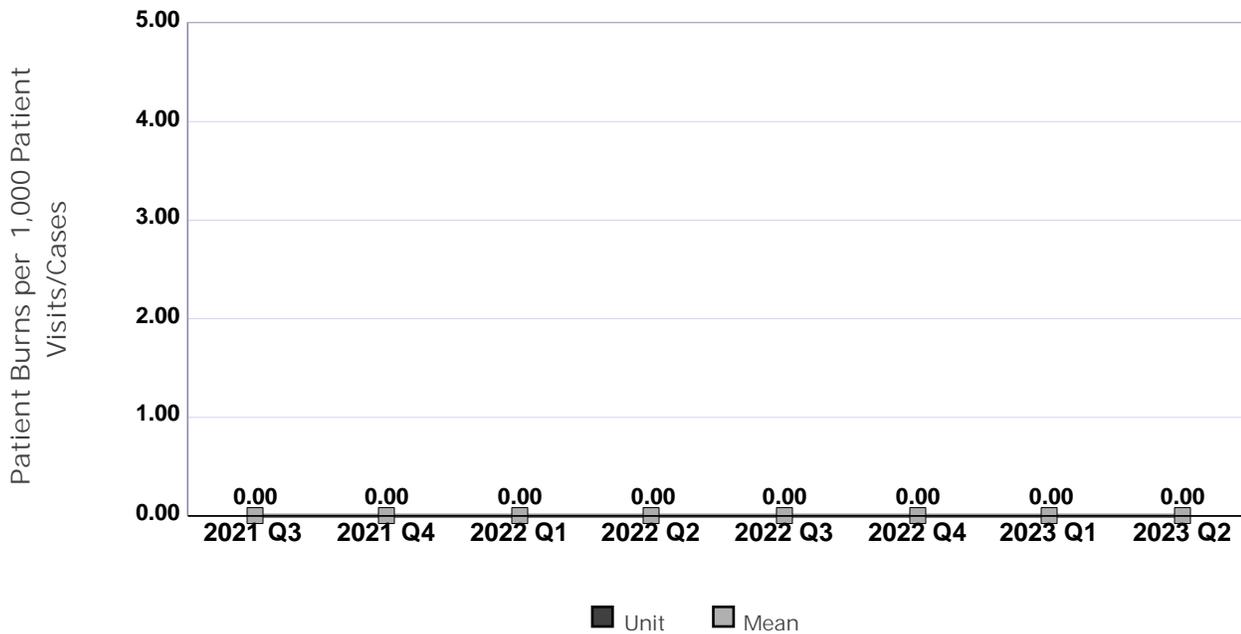
| Quarter | 2021 Q3 | 2021 Q4 | 2022 Q1 | 2022 Q2 | 2022 Q3 | 2022 Q4 | 2023 Q1 | 2023 Q2 |
|---|---------|---------|---------|---------|---------|---------|---------|---------|
| Unit | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| NDNQI- Bed Size >= 500; Academic Medical Centers-Mean | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |

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NewYork-Presbyterian Hospital / Columbia University Medical Center

Compared by: Bed Size by Teaching
 Peer Group: Bed Size >= 500; Academic Medical Centers
 Unit Type: Endoscopy
 Unit: Endoscopy (606929)
 Measure: Patient Burns per 1,000 Patient Visits/Cases

Measure Compared to Mean



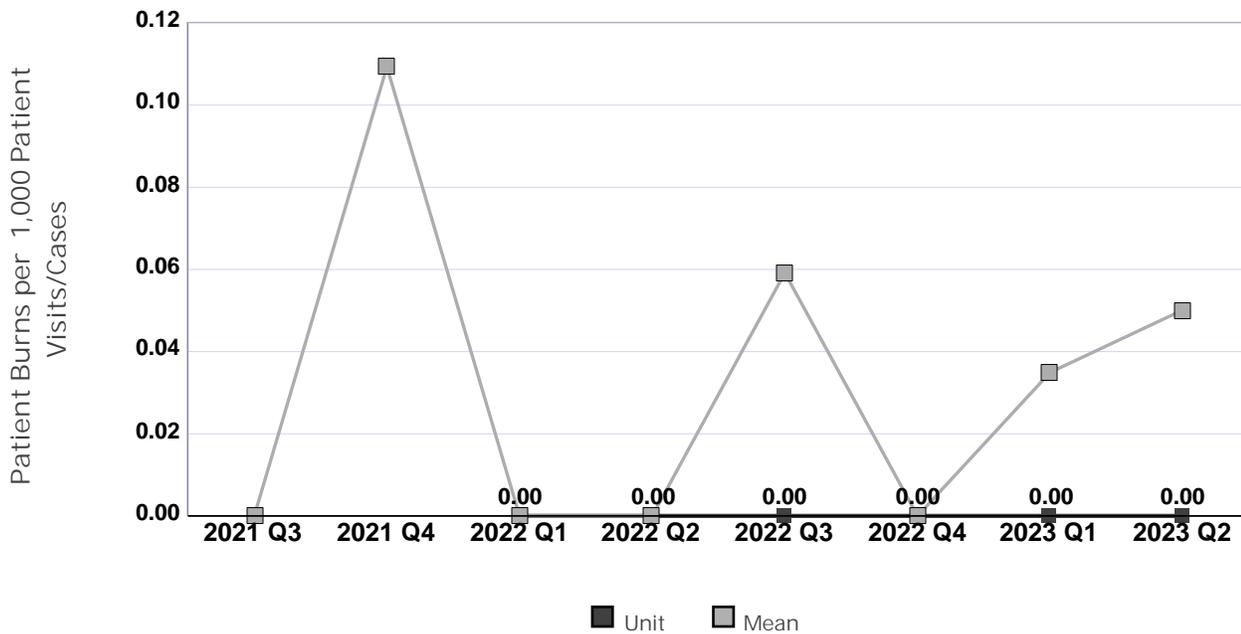
| Quarter | 2021 Q3 | 2021 Q4 | 2022 Q1 | 2022 Q2 | 2022 Q3 | 2022 Q4 | 2023 Q1 | 2023 Q2 |
|---|---------|---------|---------|---------|---------|---------|---------|---------|
| Unit | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| NDNQI- Bed Size >= 500; Academic Medical Centers-Mean | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |

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NewYork-Presbyterian Hospital / Columbia University Medical Center

Compared by: Bed Size by Teaching
 Peer Group: Bed Size >= 500; Academic Medical Centers
 Unit Type: OR-No after hours services
 Unit: Ambulatory Surgery (605325)
 Measure: Patient Burns per 1,000 Patient Visits/Cases

Measure Compared to Mean



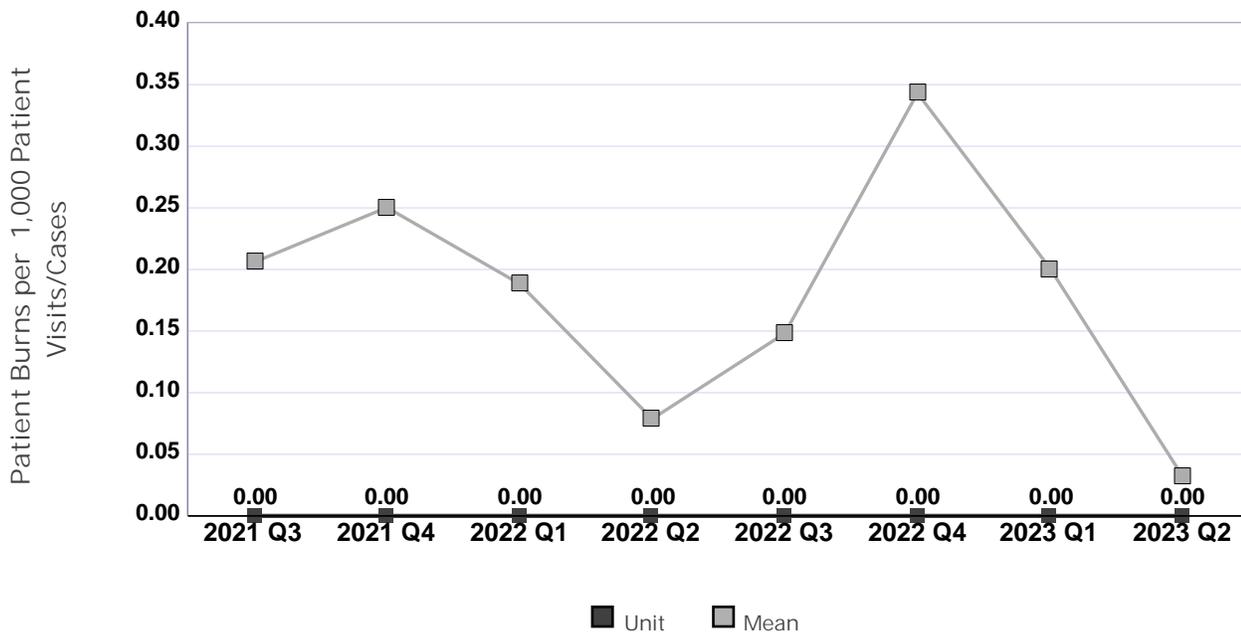
| Quarter | 2021 Q3 | 2021 Q4 | 2022 Q1 | 2022 Q2 | 2022 Q3 | 2022 Q4 | 2023 Q1 | 2023 Q2 |
|---|---------|---------|---------|---------|---------|---------|---------|---------|
| Unit | No Data | No Data | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| NDNQI- Bed Size >= 500; Academic Medical Centers-Mean | 0.00 | 0.11 | 0.00 | 0.00 | 0.06 | 0.00 | 0.03 | 0.05 |

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NewYork-Presbyterian Hospital / Columbia University Medical Center

Compared by: Bed Size by Teaching
 Peer Group: Bed Size >= 500; Academic Medical Centers
 Unit Type: OR-On call staff after hours
 Unit: Eye Institute-Operating Room (7th Fl)
 Measure: Patient Burns per 1,000 Patient Visits/Cases

Measure Compared to Mean



| Quarter | 2021 Q3 | 2021 Q4 | 2022 Q1 | 2022 Q2 | 2022 Q3 | 2022 Q4 | 2023 Q1 | 2023 Q2 |
|--|---------|---------|---------|---------|---------|---------|---------|---------|
| Unit | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 |
| NDNQI- Bed Size >= 500; Academic Medical Centers-Mean | 0.21 | 0.25 | 0.19 | 0.08 | 0.15 | 0.34 | 0.20 | 0.03 |

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